



NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOUR CHILD MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE READ IT CAREFULLY. THE PRIVACY OF YOUR CHILD'S HEALTH INFORMATION IS IMPORTANT TO US.

IF YOU HAVE ANY QUESTIONS ABOUT THIS NOTICE PLEASE CONTACT RAYMOND J. TSENG, DDS, PhD, PA

EFFECTIVE DATE: JULY 2, 2012

REVISED DATE: NOVEMBER 27, 2013

OUR LEGAL DUTY

We are committed to protect the privacy of your child's personal health information (PHI).

This Notice of Privacy Practices (Notice) describes how we may use within our practice or network and disclose (share outside of our practice or network) your child's PHI to carry out treatment, payment or health care operations. We may also share your child's information for other purposes that are permitted or required by law. This Notice also describes your rights to access and control your child's PHI.

We are required by law to maintain the privacy of your child's PHI. We will follow the terms outlined in this Notice.

We may change our Notice, at any time. Any changes will apply to all PHI. Upon your request, we will provide you with any revised Notice by:

- Posting the new Notice in our office.
 - If requested, making copies of the new Notice available in our office or by mail.
 - Posting the revised Notice on our website: www.highhousepedo.com.
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USES AND DISCLOSURES OF HEALTH INFORMATION

We may use or disclose (share) your child's PHI to provide health care treatment for your child.

Your child's PHI may be used and disclosed by your child's physician, our office staff and others outside of our office that are involved in your child's care and treatment for the purpose of providing health care services to your child.

EXAMPLE: Your child's PHI may be provided to a physician to whom your child has been referred for evaluation to ensure that the physician has the necessary information to diagnose or treat your child. We may also share your child's PHI from time-to-time to another physician or health care provider (e.g., a specialist or laboratory) who, at the request of your child's physician, becomes involved in your child's care by providing assistance with your child's health care diagnosis or treatment to your child's physician.

We may also share your child's PHI with people outside of our practice that may provide medical care for your child such as home health agencies.

We may use and disclose your child's PHI to obtain payment for services. We may provide your child's PHI to others in order to bill or collect payment for services. There may be services for which we share information with your child's health plan to determine if the service will be paid for.

PHI may be shared with the following:

- Billing companies
- Insurance companies, health plans
- Government agencies in order to assist with qualification of benefits
- Collection agencies

EXAMPLE: Your child is seen at our practice for a procedure. We will need to provide a listing of services such as x-rays to your child's insurance company so that we can get paid for the procedure. We may at times contact your child's health care plan to receive approval PRIOR to performing certain procedures to ensure the services will be paid for. This will require sharing of your child's PHI.

We may use or disclose, as-needed, your child's PHI in order to support the business activities of this practice which are called health care operations.

EXAMPLES:

- Training students, other health care providers, or ancillary staff such as billing personnel to help them learn or improve their skills.
- Quality improvement processes which look at delivery of health care and for improvement in processes which will provide safer, more effective care for you.

- Use of information to assist in resolving problems or complaints within the practice.

We may use and disclosure your PHI in other situations without your permission:

- If required by law: The use or disclosure will be made in compliance with the law and will be limited to the relevant requirements of the law. For example, we may be required to report gunshot wounds or suspected abuse or neglect.
- Public health activities: The disclosure will be made for the purpose of controlling disease, injury or disability and only to public health authorities permitted by law to collect or receive information. We may also notify individuals who may have been exposed to a disease or may be at risk of contracting or spreading a disease or condition.
- Health oversight agencies: We may disclose protected health information to a health oversight agency for activities authorized by law, such as audits, investigations, and inspections. Oversight agencies seeking this information include government agencies that oversee the health care system, government benefit programs, other government regulatory programs and civil rights laws.
- Legal proceedings: To assist in any legal proceeding or in response to a court order, in certain conditions in response to a subpoena, or other lawful process.
- Police or other law enforcement purposes: The release of PHI will meet all applicable legal requirements for release.
- Coroners, funeral directors: We may disclose protected health information to a coroner or medical examiner for identification purposes, determining cause of death or for the coroner or medical examiner to perform other duties authorized by law
- Medical research: We may disclose your child's protected health information to researchers when their research has been approved by an institutional review board that has reviewed the research proposal and established protocols to ensure the privacy of your protected health information.
- Special government purposes: Information may be shared for national security purposes, or if you are a member of the military, to the military under limited circumstances.
- Correctional institutions: Information may be shared if you are an inmate or under custody of law which is necessary for your health or the health and safety of other individuals.
- Workers' Compensation: Your child's protected health information may be disclosed by us as authorized to comply with workers' compensation laws and other similar legally-established programs.

Other uses and disclosures of your health information.

Business Associates: Some services are provided through the use of contracted entities called "business associates". We will always release only the minimum amount of PHI necessary so that the business associate can perform the identified services. We require the business associate(s) to appropriately safeguard your information. Examples of business associates include billing companies or transcription services.

Health Information Exchange: We may make your child's health information available electronically to other healthcare providers outside of our facility who are involved in your care.

Fundraising activities: We may contact you in an effort to raise money. You may opt out of receiving such communications.

Treatment alternatives: We may provide you notice of treatment options or other health related services that may improve your child's overall health.

Appointment reminders: We may contact you as a reminder about upcoming appointments or treatment.

We may use or disclose your PHI in the following situations UNLESS you object.

- We may share your child's information with friends or family members, or other persons directly identified by you at the level they are involved in your care or payment of services. If you are not present or able to agree/object, the healthcare provider using professional judgment will determine if it is in your best interest to share the information. For example, we may discuss post procedure instructions with the person who drove your child to the facility unless you tell us specifically not to share the information.
- We may use or disclose protected health information to notify or assist in notifying a family member, personal representative or any other person that is responsible for your child's care of your location, general condition or death.
- We may use or disclose your child's protected health information to an authorized public or private entity to assist in disaster relief efforts.

The following uses and disclosures of PHI require your written authorization:

- Marketing
- Disclosures of for any purposes which require the sale of your information

All other uses and disclosures not recorded in this Notice will require a written authorization from you or your personal representative. Written authorization simply explains how you want your information used and disclosed. Your written authorization may be revoked at any time, in writing. Except to the extent that your doctor or this practice has used or released information based on the direction provided in the authorization, no further use or disclosure will occur.

PATIENT RIGHTS

You have certain rights related to your child's protected health information. All requests to exercise your rights must be made in writing. You may obtain a form to request access by using the contact information listed at the end of this Notice.

You have the right to see and obtain a copy of your protected health information.

This means you may inspect and obtain a copy of protected health information about your child that is contained in a designated record set for as long as we maintain the protected health information. If requested we will provide you a copy of your child's records in an electronic format. There are some exceptions to records which may be copied and the request may be denied. We may charge you a reasonable fee for each page, a reasonable rate per hour for staff time to locate and copy your child's health information, and postage if you want the copies mailed to you. If you request an alternative format, we will charge a cost-based fee for providing your child's health information in that format if you prefer, we will prepare a summary or an explanation of your child's health information for a fee. Contact us using the information listed at the end of this Notice for a full explanation of our fee structure.

You have the right to request a restriction of your protected health information.

You may request for this practice not to use or disclose any part of your child's protected health information for the purposes of treatment, payment or healthcare operations. We are not required to agree with these requests. If we agree to a restriction request we will honor the restriction request unless the information is needed to provide emergency treatment.

There is one exception: we must accept a restriction request to restrict disclosure of information to a health plan if you pay out of pocket in full for a service or product unless it is otherwise required by law.

You have the right to request for us to communicate in different ways or in different locations.

We will agree to reasonable requests. We may also request alternative address or other method of contact such as mailing information to a post office box. We will not ask for an explanation from you about the request.

You may have the right to request an amendment of your health information.

You may request an amendment of your child's health information if you feel that the information is not correct along with an explanation of the reason for the request. In certain cases, we may deny your request for an amendment at which time you will have an opportunity to disagree.

You have the right to a list of people or organizations who have received your health information from us.

This right applies to disclosures for purposes other than treatment, payment or healthcare operations. You have the right to obtain a listing of these disclosures that occurred after July 2, 2012. You may request them for the previous six years or a shorter timeframe. If you request more than one list within a 12 month period you may be charged a reasonable fee.

Additional Privacy Rights

- You have the right to obtain a paper copy of this notice from us, upon request. We will provide you a copy of this Notice the first day we treat you at our facility. In an emergency situation we will give you this Notice as soon as possible.
- You have a right to receive notification of any breach of your protected health information.

Complaints

If you think we have violated your rights or you have a complaint about our privacy practices you can contact:

High House Pediatric Dentistry
Raymond J. Tseng DDS, PhD, PA
351 Wellesley Trade Lane (Suite #212)
Cary, NC 27519
919.267.4211
www.HighHousePedo.com
smiles@highhousepedo.com

You may also complain to the United States Secretary of Health and Human Services if you believe your privacy rights have been violated by us.

If you file a complaint we will not retaliate against you for filing a complaint.

This notice was published and becomes effective on July 2, 2012.